

Blackmagic Decklink card installation issue

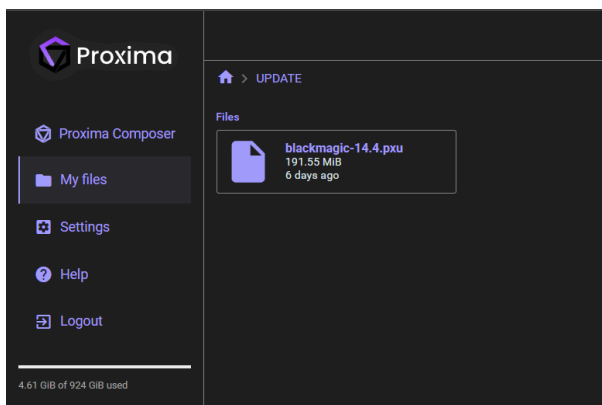
Proxima 4040/4060 fix procedure

Introduction

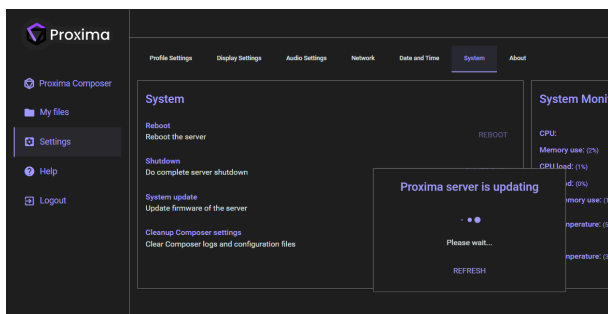
Depending on the Proxima server installation conditions, aftersale installation of a Blackmagic Decklink card may not work. As a result, the card is not accessible in Composer. This manual describes the procedure required to correct the problem.

Repair procedure

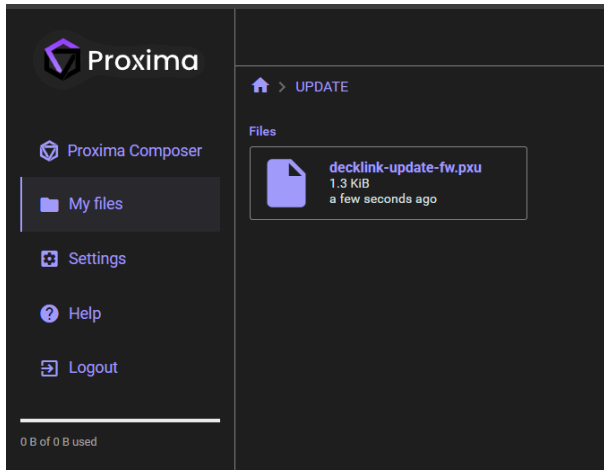
1. Download the two necessary **.PXU** files:
 - https://download.waves-system.com/FIRMWARE/Proxima/Blackmagic_Decklink_Driver_Update/blackmagic-14.4.pxu
 - https://download.waves-system.com/FIRMWARE/Proxima/Blackmagic_Decklink_Driver_Update/decklink-update-fw.pxu
2. Connect to the Proxima server, go to in **My file** section and create an **UPDATE** folder. In the **UPDATE** folder, copy the first update file **blackmagic-14.4.pxu**.



3. Go to **Settings** -> **System** and apply this first update by clicking on **UPDATE** button.

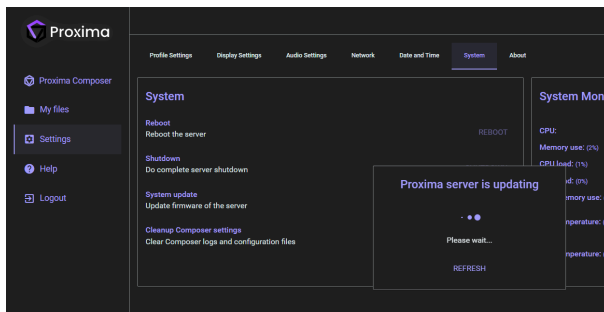


- When the Proxima server has completely rebooted, go to in **My file** section and delete the first update file **blackmagic-14.4.pxu** in the **UPDATE** folder.
- In the **UPDATE** folder copy the second update file **decklink-update-fw.pxu**.



- Go to **Settings** -> **System** and apply this first update by clicking on **UPDATE** button.

Important: this update can take time (more than 5 minutes) **be patient and do not shutdown the server during this step!**



- When the Proxima server has completely rebooted, go to in **My file** section and delete the first update file **decklink-update-fw.pxu** in the **UPDATE** folder.
- Then, go to **Settings** -> **System** and shutdown the Proxima server by clicking on **SHUTDOWN** button.

Note: a complete electric shutdown is necessary to apply the Blackmagic Decklink firmware update into the card.

- When you power on the Proxima server, the Blackmagic Decklink card will be available into the Composer.